WARRANTY · ARCHITECTURAL MOULDINGS

Moulding Product Warranty

Coverage for solid hardwood and finger-jointed primed (paint-grade) mouldings · Effective for purchases on or after January 1, 2026

COVERAGE SUMMARY

Unique Wood Products warrants to the original purchaser that solid hardwood mouldings and finger-jointed primed (paint-grade) mouldings — including base, casing, crown, chair rail, and specialty profiles — will be free from defects in material and workmanship for a period of **one (1) year** from the date of purchase. This warranty covers milling accuracy, profile consistency, dimensional tolerance, grading, factory-applied priming, and finger-joint integrity.

> **MDF & COMPOSITE MOULDINGS ARE NOT COVERED**
> Medium-density fibreboard (MDF) and composite mouldings are not covered by this warranty. A separate warranty applies to MDF and composite products.

PRODUCT SCOPE

This warranty applies to mouldings in two categories: (1) **solid hardwood mouldings** — including red oak, white oak, maple, poplar, walnut, cherry, and other species; and (2) **finger-jointed primed paint-grade mouldings** — supplied with factory-applied primer for field finishing. Stocked lengths carry a standard industry tolerance of -0" / +1". Custom-milled lengths are warranted to the dimensions specified on the original purchase order.

COVERAGE AFTER FIELD FINISHING

This warranty covers material and manufacturing defects in the product as supplied by Unique Wood Products, **regardless of whether the product has been subsequently primed, painted, stained, or finished.** A defect in the underlying material does not cease to be a defect because finish has been applied.

This warranty does not cover any aspect of the field-applied finish itself, including paint adhesion to raw or unprimed wood, primer failure on non-primed product, stain absorption variation, stain color, or visual telegraphing of finger joints, knots, or grain through field-applied finish.

Burden of evidence. Where a claim involves finished material, the installer or owner bears the burden of demonstrating that the alleged defect existed prior to the application of finish. Photographs, pre-finish inspection notes, or shipment-receipt records are required to support any such claim.

INSTALLER & OWNER RESPONSIBILITY

Wood is a natural material and no two pieces are identical. Industry standards permit grading deficiencies not to exceed **five percent (5%)** of any given shipment. The installer assumes full responsibility for inspecting each piece for grade, color, grain, profile, dimension, and factory priming prior to installation. If a piece is questionable, **do not install, cut, prime, paint, or otherwise modify it.** Installation constitutes acceptance, and material defects that could reasonably have been identified by pre-installation inspection are not covered once the product has been installed.

ACCLIMATION & STORAGE

Mouldings require a minimum acclimation period of **seventy-two (72) hours** in the installation environment prior to installation. Mouldings must be stored **flat and fully supported along their length** on a dry, level surface. Mouldings must not be stored leaning

against walls, stacked unevenly, or left exposed to direct sunlight, drafts, or moisture during acclimation, as these conditions induce bowing, twisting, or uneven moisture exchange.

ENVIRONMENTAL REQUIREMENTS

The installation environment must be maintained between **35% and 55% relative humidity** at all times — before, during, and after installation. The substrate to which mouldings are attached — including drywall, plaster, framing, jamb extensions, and trim backers — must be dry, structurally sound, and free of moisture intrusion. Unique Wood Products declines all responsibility for failure resulting from substrate or job-site environmental deficiencies.

WARRANTY EXCLUSIONS

This warranty does not cover:

- **Mitre joint gaps, separation, or opening caused by seasonal humidity variation or building movement.** Mouldings are a natural product and will expand and contract with environmental change; joint movement is not a manufacturing defect.
- Splits, cracks, or fractures originating at fastener points, including those caused by over-driven nails, improper fastener selection, or excessive fastener pressure.
- Damage caused by improper handling, cutting, coping, mitring, or modification during installation.
- Naturally occurring characteristics including mineral streaks, color variation between sticks, grain figure, sound knots, and visible finger joints in paint-grade product.
- Damage from excessive moisture, including improper interior humidity, plumbing or appliance leaks, weather events, or flooding.
- Field-applied finish quality, including paint coverage, brush marks, color matching, stain penetration, or finish adhesion to material the installer was responsible for priming.
- Telegraphing of finger joints, knots, or grain through field-applied finish, except where caused by a documented factory primer defect on UWP-primed product.
- Color, sheen, or appearance changes resulting from light exposure, including UV mellowing, ambering, or yellowing.
- Indentations, scratches, dents, or damage caused by negligence, abuse, or improper care.
- **Failure to maintain relative humidity between 35% and 55%.** If humidity falls below 35% or exceeds 55% and causes splitting, cracking, cupping, bowing, twisting, joint opening, or any other movement that alters the product, **this warranty is void.**

CLAIMS PROCEDURE

Warranty claims must be submitted in writing to **info@uniquewoodproducts.com** within **thirty (30) days** of discovering the defect, and no later than the expiration of the warranty period. Claims must include: (1) the original invoice or order number; (2) photographs of the affected product in place; (3) for finished product, photographic or written documentation of the product's condition prior to finishing; (4) a written description of the job-site conditions including measured relative humidity; and (5) the installer's contact information. Unique Wood Products reserves the right to inspect the installation prior to approving any remedy.

REMEDY

The sole and exclusive remedy under this warranty is, at Unique Wood Products' option, **repair, replacement of the affected material, or refund of the original purchase price** of the defective product. Unique Wood Products is not liable for labor, removal, reinstallation, refinishing, painting, staining, or any consequential or incidental damages of any kind, including damage to surrounding finishes, walls, or trim.

DISCLAIMER OF IMPLIED WARRANTIES

Except as expressly set forth above, Unique Wood Products makes no warranty, express or implied, including but not limited to warranties of merchantability or fitness for a particular purpose. All warranties not expressly stated herein are disclaimed. Use of stain, filler, wood putty, or putty stick for touch-up during installation is considered normal trade practice and is not a defect.

GOVERNING LAW

This warranty is governed by the laws of the State of Texas. Any dispute arising under this warranty shall be resolved in Harris County, Texas.